

**WELCOME TO OUR OFFICE**

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Age: \_\_\_\_\_ Birth Date: \_\_\_\_\_ Occupation: \_\_\_\_\_

Marital Status (circle one) M S D W Spouse Name: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Employed By: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Health Insurance: \_\_\_\_\_ Policy #: \_\_\_\_\_

Insured Name: \_\_\_\_\_ Insured's Birth Date: \_\_\_\_\_

Insured's Employer: \_\_\_\_\_

Medical Doctor: \_\_\_\_\_ City/Phone: \_\_\_\_\_

In case of emergency, whom should be notified? \_\_\_\_\_ Phone: \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

I hereby give permission to the doctor to release any information requested by my insurance company.  
I hereby authorize and direct my insurance benefits to be paid directly to the doctor.  
I am financially responsible for all non-covered services, deductibles and co-payments.  
I give permission to opt in for text message reminders and email correspondence.  
I hereby give my permission to the doctor to administer treatment and perform such general procedures, as he may deem necessary in the diagnosis and/or treatment of my condition.  
I understand that just as there is a risk in all medical procedures, although rare; cervical spine manipulation can cause vertebral artery injury (stroke) in 1/500,000 cases.

By signing below I have read and agree to the above statements.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



*New Problem Questionnaire*

Name: \_\_\_\_\_

Date: \_\_\_\_\_

What is the nature of the problem you would like to address?

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When did the problem begin? \_\_\_\_\_ Days / Weeks / Months / Years ago

How did the problem start? (Circle one)      Suddenly      Gradually

What do you think caused this problem?

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Is this a work-related injury?                      Yes    No

Is this related to a motor vehicle accident?      Yes    No

Have you had X-rays or MRI for this problem?    Yes    No

If yes:              When: \_\_\_\_\_      Where: \_\_\_\_\_

What makes it feel better?

What makes it feel worse?

Have you taken pain medication for this issue?    Yes    No

How has this problem affected your daily life?

Have you seen another doctor or received treatment for this problem?      Yes    No

If yes, what type of treatment did you receive and did it help?

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\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

The line below represents the intensity of your pain. Please mark an “X” at the position on the scale which indicates how much pain you feel at this time.

**No pain**

**Worst pain**

Mark the areas on this body where you feel the described sensations. Use the appropriate symbols. Include all areas.

Numbness

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Pins & Needles

oooooooooooo

Burning

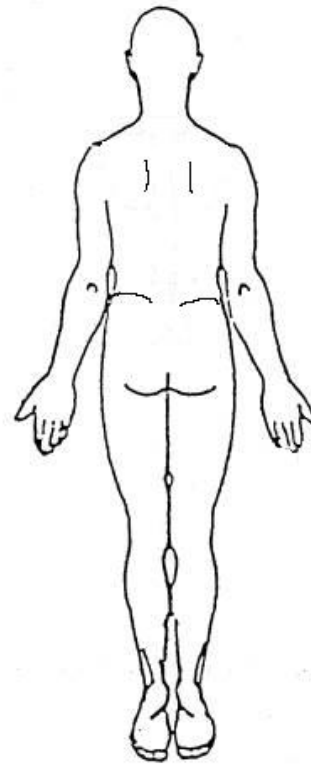
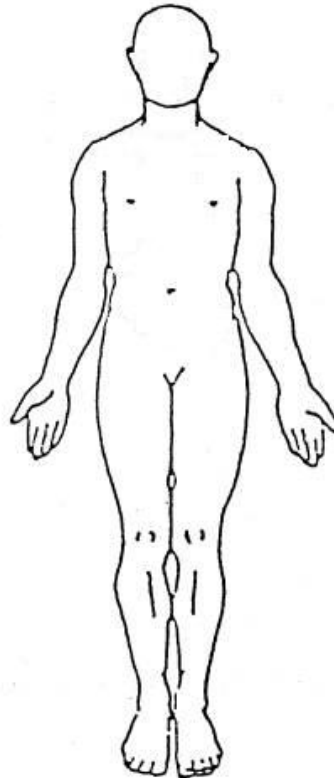
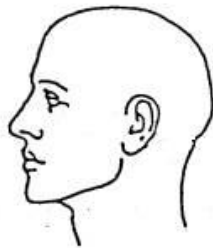
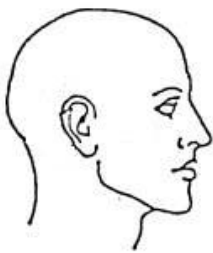
xxxxxx

Aching

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Stabbing

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Name: \_\_\_\_\_ Date: \_\_\_\_\_ File # \_\_\_\_\_

Confidential Health History

The items below may relate to your current condition. Mark (Y) if any of the following items pertain to you.

General Health Status

- Loss of sleep
- Anxiety / Nervousness
- Fatigue
- Weight gain
- Weight loss
- Fever / Chills
- Night Sweats
- Allergies
- Anemia
- Diabetes
- Cancer
- Thyroid disease
- HIV (AIDS)
- COVID-19
- Epstein Barr Virus (Mono)
- Lyme disease
- Autoimmune disease

ENT

- Poor Vision
- Eye Disease
- Hearing Loss / Fullness
- Ear Infections / Tinnitus
- Vertigo / Meniere's
- Sinus Problems / Infections
- Dental Problems / Root Canal
- Hoarseness
- Sore Throat
- Tonsillectomy

Gastrointestinal

- Poor digestion or appetite
- Difficulty swallowing
- Current Nausea
- Stomach or abdominal pain
- Ulcer or GERD
- Liver Disease
- Gall bladder Disease
- Diarrhea or Constipation
- Celiac Disease (gluten)
- IBS, Diverticulitis, Chron's
- Hernia
- Hemorrhoids
- Appendicitis

Respiratory

- Difficulty breathing
- Chronic cough
- Asthma
- Bronchitis
- Pneumonia
- Tuberculosis
- Excessive phlegm
- Emphysema
- COVID-19

Cardiovascular

- Cardiovascular Disease
- Artery Disease (CAD)
- Irregular heart beat
- High blood pressure
- Ankle swelling
- Stroke
- Stent
- Pacemaker
- Blood Lipids (cholesterol)

Skin

- Acne
- Psoriasis / Eczema
- Hives / Rashes
- Itching
- Bruising easily
- Melanoma / skin cancer

Men Only

- Prostate problems
- Low Testosterone
- Testicular Cancer
- Urinary problems

Women Only

- Hormone Replacement (HRT)
- Menopause / Hot flashes
- PMS
- Painful periods
- Irregular cycles
- Birth control pill
- Urinary / Yeast Infections
- Hysterectomy
- Breast augmentation

Neurologic

- Headache / Migraine
- Dizziness
- Fainting
- Weakness
- Numbness or tingling
- Burning sensation
- Arm or Leg pain
- Psychological disorder
- Neurological disease
- Epilepsy / Seizures

Musculoskeletal

- Neck pain or stiffness
- Back pain or stiffness
- Joint pain or stiffness
- Swollen joints
- Muscular pain or tightness
- Arthritis
- Scoliosis / spinal curvature

Exercise

- None
- Less than 3X per week
- More than 3X per week

Lifestyle Habits

- Smoking
- Coffee/Caffeine
- Alcohol
- Recreational drug use

Family History (List Mother/Father)

- Heart Disease
- High Blood Pressure
- Cancer
- Diabetes
- Thyroid Disease
- Other \_\_\_\_\_

List All Medications Here

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Signature On File

- I authorize the release of records requested by my insurance company acquired in the course of my examination and treatment
- If involved in a personal injury such as a car accident I authorize the release of records to the insurance companies that request my records
- I authorize the release of records and reports to my medical doctor
- I authorize the use of this signature on all insurance forms
- I authorize and direct my insurance benefits to be paid directly to the doctor
- I authorize my doctor to act as my agent in helping me obtain payment from my insurance
- I am financially responsible my co-payments, deductibles and non-covered services
- I am financially responsible for any office visits my insurance company denies
- I hereby give my permission to the doctor to administer treatment and perform procedures, as he may deem necessary in the diagnosis and treatment of my condition.
- I understand that just as there is a risk in all medical procedures, although rare; cervical spine manipulation can cause vertebral artery injury (stroke) in 1/500,000 cases.

By signing below I have read and agree to the above statements.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## PRACTICE POLICY AGREEMENT AND CONSENT for Chiropractic Services

To the patient: You have the right, as a patient, to be informed about the policies of the practice of Dr. Richard E. Picard, so you can make an informed decision whether to proceed with treatment at this facility. This policy agreement is a communication effort to make all our patients better informed about the operations and procedures of our office.

1. **Payment:** An insurance co-payment or cash visit payment is required at the time of service.
2. We are out-of-network for United Healthcare, Tufts, Aetna, Cigna, Optum, Neighborhood and Medicare. This means that you can still receive chiropractic care at our out-of-network fee which is \$130 for the initial new patient visit and \$65 for each additional visit. If you are an existing patient and haven't been seen in over a year or have a new problem that needs extra attention, you will be charged for a comprehensive exam visit; \$95.
3. **Insurance Benefits:** We are in-network for Blue Cross. We do our best to keep track of your insurance benefits; however, knowing your insurance benefits (deductible, co-payment, and visit allotment) are your responsibility. You must notify us when you change your insurance plan so we can process your claim correctly. If you do not notify us of a plan change, your claim will go unprocessed. We are not responsible for any unpaid claims that may have resulted from this; thus, it is your responsibility to pay for any outstanding claims. If you had chiropractic care elsewhere, please inform us as this will impact your visit allotment for the year.
4. **Missed Office Visits:** A 24-hour notice of cancellation is required for all appointments. If 24-hour notice is not received prior to your appointment, you will be responsible for a \$25 missed appointment fee. We have an e-mail reminder that goes out 2 days prior to your appointment and a text reminder that is sent 2 hours prior to your appointment. This is a courtesy service and is not meant to replace an appointment card. It is ultimately your responsibility to keep track of your appointments. We are not responsible for e-mails or texts that you may or may not have received. We encourage you to take an appointment card. The policy stands that if you miss your appointment, you will be charged \$25.
5. **Returned Checks and Chargebacks:** A \$30 processing fee will be charged for returned checks / chargebacks.
6. **Extended Treatments:** Laser Therapy, Muscle Stim, and/or Ultrasound are considered extended treatments: An additional \$20 per session is charged if any of these are used as an adjunct to your treatment.
7. **Extended Services:** Anything other than spinal manipulation such as TMJ, carpal tunnel, knee/shoulder/hip/foot issues, etc., are an extended service. Your insurance company will not pay for anything other than spinal manipulation. An additional \$20 per session is charged for any treatment area other than the spine.
8. **Medicare:** If you are 65 years or older, your coverage automatically changes to CMS Government (Federal) coverage called Medicare. We do not participate in Medicare and thus cannot accept your health insurance.
9. **Workers Compensation:** Any injury occurring at work is workers compensation. Your health insurance will deny your visits if it is work related, but your company's insurance should cover your visits. Please inform us promptly within 3 days of the injury if you were injured at work.

10. Personal Injury: Any injury occurring as a result of a motor vehicle accident will be denied by your health insurance. You are covered by your car insurance. If you have been injured because of a car accident and/or if you have retained an attorney, it is your responsibility to disclose this information and notify us prior to being seen.

11. Emergency visits: An emergency visit is any visit requested on the same day where there is no availability in our schedule, or when the office is normally closed. You are responsible for the normal session fee plus an additional emergency visit fee of \$130.

12. Nutrition: Nutrition consultations are kept separate from chiropractic appointments. Please feel free to schedule a private appointment at the front desk.

13. No fragrance policy: Some of our patients have chemical sensitivities. Wearing perfume or cologne in the office is enough to cause an allergic response with sensitive individuals. Please avoid wearing fragrance to your appointment.

14. COVID-19 and FLU policy: Our office relies on CDC and state guidelines for COVID-19/viral outbreaks. If you have a cold or the flu, please either wear a mask or reschedule your appointment to keep everyone safe.

15. Accounting: Insurance companies are governed by Federal and State regulations regarding claim processing. Occasionally we have experienced delays in payment requiring re-submission to the insurance company. We do our best to file your claim in a timely fashion at the end of each business week. If for some reason your insurance company denies your claim or is unresponsive to our claim submission, we will gladly re-submit it for you one time, and follow-up with the insurance company on your behalf. Once your claim is re-submitted, we are not responsible for further insurance denials or unresponsive actions by the insurance company and thus you agree to pay the remaining balance owed to us. We will not carry a balance that is delinquent over \$100. You will be required to pay your outstanding balance that is due to us. We are not responsible for maintaining a credit balance in your account that is over one calendar year old.

16. Form Fees: We reserve the right to charge for any form such as TDI, FMLA, office notes or any reports needed by other doctors and/or insurance agents. Our simple form fee such as TDI (1 sheet) is \$10. FMLA form (less than 10 pages) is \$25, Progress summary note \$30, Chart notes and records 10-50 pages is \$50, Professional Doctor/Lawyer is \$150. Report fees are subject to change and are based on the time and complexity of the case.

17. Online Virtual Technology: We are not responsible for any technological breach of private health information and/or personal data from all online technology that is used by this office.

I have fully read and understand the above information. My initials above and signature below indicates my full informed consent to this practice policy. I wish to proceed with my visit and the recommended therapy.

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(Print your name)

Date

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(Sign your name)

Date